



TCM Unify®

Archive Integration Customer Success Story

➔ **Solution Design For:**

A Commercial Bank ranked in the Top 15 in assets located in the Northeast specializing in Treasury Services

➔ **Critical Issue:**

Retail Lockbox processed on *Wausau*® platform not integrated into banks corporate image repository.

➔ **Business Rationale:**

Brand Recognition

Cross Sell Opportunities

Image Interoperability

Leverage Economies of Scale

Product Reporting Standardization

Time to Market

Single Point of Integration

➔ **Client Capability Request:**

Having previously integrated *ImageScan*'s Archive Data File (ADF) with *Hyland Software*'s *OnBase*® product, the bank wanted a way to reformat the *Wausau*® proprietary file to the *ImageScan* ADF file format and integrate into their corporate image archive system for usage by end users.

➔ **ImageScan Provided:**

ImageScan deployed the *TCM Unify*® application with integration to its *RemitTrac*® application which had already been in use as this bank's Wholetail Lockbox solution in NY. This solution functionally ingested the *Wausau*® retail lockbox files, reformatted them to be routed through the *RemitTrac* workflow. As a result of enabling these batches of work into the *RemitTrac* workflow, came the ability to produce *ImageScan*'s ADF file as an output option. This ADF output, having already been integrated into the corporate archive was used to furnish the archive with all of the relevant transactional data and images needed.

➔ **Client Results:**

For a small percentage of the internal cost and time that it would have taken the bank to build, test and implement a new integration point to their corporate archive, *TCM Unify* was able to acquire, aggregate, normalize and output these non-resident files. This bank was able to quickly come to market with a robust lockbox archive offering for its retail lockbox clients, some of which had been expressing their desire to manage their lockboxes both Wholesale and Retail in one archive. The repurposing of existing equipment, hardware, processes and procedures resulted in direct benefit to this bank's corporate clients in an efficient and effective manner.