

# TCM Unify

## Frequently Asked Questions (FAQ)

### WHAT IS *TRANSACTIONAL CONTENT*?

Any business intelligence derived from information or data extracted from:

#### Physical Docs

Checks

Invoices

Applications

Enveloped

EOBs

Bills of Lading

Tax Forms

#### Electronic Files

ERAs

Scanned Documents

ACH

Credit Cards Transactions

E Forms

Image Exchange Files

Other file formats

### WHAT IS *TCM UNIFY*?

*TCM Unify* is a technology solution that aggregates, normalizes, and manages transactional content captured and/or processed on disparate systems to provide a unified view of that content across the organization.

### HOW DOES *TCM UNIFY* DIFFER FROM ENTERPRISE CONTENT MANAGEMENT?

Enterprise Content Management (ECM) systems are typically designed to capture, manage, store, preserve, and deliver various forms of content. These systems are useful for handling standard documents and data. However, they are unable to support the requirements of even the most basic accounts receivable transaction—such as contextual linkage between a payment and its supporting documentation. ECM systems thus cannot meet the needs of Treasurers, Revenue Departments, or other finance teams tasked with Bank Reconciliation, Vendor Management, minimizing Days Sales Outstanding, or other related functions. *TCM Unify* is the only technology solution that offers the context and process functionality necessary for managing and leveraging all types of transactional content.

### WHY DID IMAGE SCAN DEVELOP *TCM UNIFY*?

Organizations today have to consolidate data from their transactional systems, just as they have had to do with their supply chain systems and customer databases. *TCM Unify* provides a simple and effective way of accomplishing this consolidation—without having to undertake costly, high-risk integrations or replacing existing systems before the end of their useful lives.

### WHAT ARE THE MAIN BENEFITS OF *TCM UNIFY*?

With *TCM Unify*, organizations can transform images and data captured by fragmented, geographically dispersed systems and devices into a single, highly manageable repository of transactional content. This ability to consolidate transactional content:

- eliminates information silos
- reduces the cost of transaction content management
- allows all previous technology investments to be fully leveraged even as new ones are added
- gives decision-makers and customers access to superior business intelligence
- facilitates entry into new geographic markets

### WHAT KIND OF INFORMATION CAN BE IMPORTED AND USED WITH *TCM UNIFY*?

*TCM Unify* can import any of the standard file formats generated by third-party systems and services. Once imported, those file datasets are reformatted to work with all of ImageScan's workflow tools. *TCM Unify* can then provide output in standard file formats for re-use by any organization and/or its customers, suppliers, and business partners. Examples of inputs currently in use include:

- Transactions captured from wholesale and retail lockbox software platforms
- Raw images from leading high-speed capture devices
- Images generated from various desktop scanners and multi-function devices
- Electronic payments such as ACH, CCD, and CTX

### HOW DOES *TCM UNIFY* MAKE ANALYSIS EASIER?

*TCM Unify* was designed with easy to understand visual views that helps not only identify trends, but also point out the anomalies. Tracking balances, declining receipts, monitoring performance, availability of data, receipt of contracts, risk management, compliance achievement, you name it; a quick easy to understand analysis tool is right at your fingertips.

**IMAGE SCAN**

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### WHO IS THE INTENDED USER OF *TCM UNIFY*?

Given its ease of use and the need for business intelligence across an enterprise, *TCM Unify* will fit the profile of any role in your organization that needs the “whole picture”. Through the use of dashboards, scorecards or simple queries, transforming the imported information into actionable business intelligence is just a click away. Specific modules to enhance job performance have been created to assist in areas such as:

- Inquiries and Research
- Bank and Deposit Reconciliation
- Augmented Capture
- Exceptions Management
- Accounts Receivable Posting
- Archive Updating

### IS *TCM UNIFY* A DATA MINING TOOL?

*TCM Unify* facilitates the concatenation of multiple sources of data, and rapidly prepares it for additional processes, services, views or reporting. The availability of all of this data in a single useable format along with its powerful SQL database structure allows for the deep dive into present trends, predictive forecasting, pattern identification and/or correlation between various metrics.

### DOES MY ORGANIZATION HAVE TO BE A CURRENT REMITTRAC USER TO BENEFIT FROM ITS CAPABILITIES?

Absolutely not! *TCM Unify* is a new product line from ImageScan that enables any organization, operating in any industry, to benefit from its unique capabilities. Whether it's to create a single integration point from multiple sources for an archive and retrieval system or to lower fees incurred by the capturing and processing of transactions, the *TCM Unify* solution can be deployed.

### HOW DOES *TCM UNIFY* FIT WITH IMAGESCAN'S OTHER PRODUCT LINES?

*TCM Unify* was designed to integrate seamlessly with not only external sources but also with all other ImageScan products. Through years of development of state of the art transaction processing technologies, ImageScan adopted its core theme of “Capture Anywhere, Process Anywhere, Report Anywhere” in all of its product development.

### WILL MY PREVIOUS REMITTRAC RELEASE WORK WITH *TCM UNIFY*?

In order to receive the full benefits of the *TCM Unify* solution, ImageScan recommends the series version 1.5.1.9 of its industry leading *RemitTrac Wholetail Lockbox Processing System*.

Contact your sales manager who will be able to provide a detailed description of the benefits your organization can achieve by combining the power of RemitTrac with the nimbleness of *TCM Unify*.

### INFORMATION ABOUT *TCM UNIFY* CAN BE OBTAINED FROM THE FOLLOWING SOURCES:

- High level product and customer usage information can be obtained at [www.TCMUnify.com](http://www.TCMUnify.com)
- More detailed product information can be obtained at [www.GoImageScan.com](http://www.GoImageScan.com)

Or call one of our dedicated sales managers at (301) 306-0700, who will be able to show you how *TCM Unify* can fit best in your organization

The logo for ImageScan, featuring the word "IMAGE" in white on a dark blue background and "SCAN" in dark blue on a white background, all enclosed in a rounded rectangular border.